

### Why use Usage Based Monitoring?

Usage Based Monitoring gives you unprecedented control of your AlertSite® account. Pay only for measurements you intend to use. Change your monitoring intervals at any time.

### What is a Measurement?

A “measurement” is defined as any monitoring event from a single location (city), whether it’s email monitoring, Web performance monitoring, or monitoring of ASTM steps or DéjàClick™ actions.

### What are Measurement Credits?

Usage Based Monitoring takes advantage of a simple and flexible measurement credit purchasing plan. A measurement credit can be applied to any services that are part of AlertSite’s Monitoring Suite including:

- Transaction Monitoring
- Site Performance Monitoring
- SLA Performance Monitoring
- E-mail Monitoring
- DéjàClick: inside-the-browser Web Performance Monitoring

Measurement credits are tabulated based on Location and Page Detail weighting:

Region 1	Usage Credits Per Measurement	Region 2	Usage Credits Per Measurement
Non-Full Page	0.5	Non-Full Page	1.0
Full Page	1.0	Full Page	2.0

*\* Region 1 consists of United States, Canada and the United Kingdom*

### How do I know how many measurement credits I purchased, used, and have remaining?

AlertSite Usage Based Monitoring reports provide custom-detailed on-demand reporting.

- Reports show the number of measurement credits purchased, used, and remaining in your account. They also show the daily average number of credits used since the start of your contract, and/or the daily average for a specified time period.
- Reports also show the amount of Full Page or Non-Full Page measurement credits consumed for Region 1 and Region 2 monitoring locations

### What happens if I don't use all of the measurement credits that I purchase in one year?

With Usage Based Monitoring, you can “roll-over” up to 20% of unused prepaid measurement credits from one year to the next with renewal.

### What happens if I run out of measurement credits?

At any point in time, you can purchase additional measurement credits online or by contacting an AlertSite performance advisor. AlertSite does not penalize customers who go over their purchased credits; they are simply billed in arrears at standard rates (with no overage penalties).

### Example of Usage Based Monitoring and calculating the number of measurement credits used:

Let’s say you want to monitor Full Page Web browser transactions that contain 2 pages/steps from a single location, 4 times an hour, alternating from Region 1 and Region 2:

- Full Page Detail alternating between Region 1 and Region 2 locations means that 50% of the monitoring locations are International
- Avg Measurement Credits:  $1(R1) + 2(R2) + 1(R1) + 2(R2) / 4 \text{ times hr} = 1.5 \text{ credits}$   
 $4 \text{ (times hr)} \times 2 \text{ (Pages/Steps)} \times 1.5 \text{ (Msmt Credits)} \times 24 \text{ (hrs day)} \times 365 \text{ (days yr)} = 105,120$
- You would need to purchase **105,120** measurement credits.