

# DATA SHEET

## *AlertSite ServerAgent*



**ServerAgent: A broader and deeper perspective inside the firewall**

**Ensure server is up and running.**

**Integrate results from any part of the environment.**

**Track system resource usage.**

**Capture valuable data for capacity planning.**

AlertSite's ServerAgent monitors CPU load, disk utilization and many other server processes. ServerAgent resides on almost any Windows or Linux server connected to the Internet. Together with the AlertSite® Web Site Performance Monitor and the AlertSite Business Transaction Monitor, ServerAgent completes your view of your online environment. This helps you quickly identify system failures and optimize your Web performance and service delivery. It is also easy to add user-defined scripts to the items monitored by ServerAgent.

## Key Features

- Monitors internal server metrics as often as once a minute.
- Transmits real-time alerts, by phone, e-mail, pager or SMS message, based on user-defined warning and error thresholds.
- Generates daily, weekly and monthly management reports.
- Provides an accurate, comprehensive view of infrastructure performance.

## Improved Features Make ServerAgent Stronger

AlertSite's ServerAgent 2.0 provides significant new features and improvements:

- The enhanced Management Console allows centralized control of configuration parameters for all ServerAgents, providing critical information that can be reviewed and managed from a single location.
- Multiple ServerAgents may be configured in a single step, gaining time and efficiency.
- ServerAgent may now be configured such that error log files are automatically gathered and e-mailed to AlertSite for troubleshooting and analysis.

## Easy to Install

AlertSite's ServerAgent is a remotely hosted service requiring only a small software agent installation. Simply download the agent, install it on a currently supported platform and integrate server monitoring statistics into your AlertSite® monitoring console within minutes.

## Unparalleled Service and Support

AlertSite is a leading provider of Web performance measurement, systems monitoring and security vulnerability scanning products that ensure a customer's critical Web-based services are always available and running at peak performance. AlertSite services benefit all types and sizes of businesses and organizations.

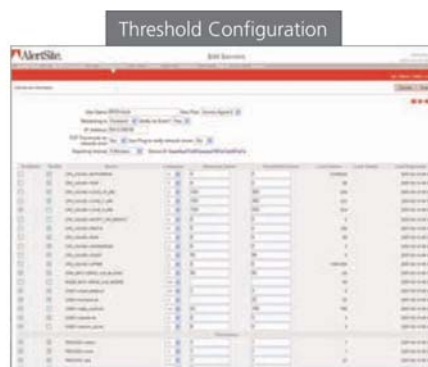
Founded in 1998, AlertSite is based in South Florida and maintains over 40 global monitoring stations in highly qualified data centers on every continent

but Antarctica. Our global network monitors the availability and performance of your Web site, Web-based applications and transactions wherever they are operating across the globe. When trouble occurs, AlertSite helps you isolate the location of the problem.

AlertSite performance advisors provide the industry's most responsive customer service, making sure that your systems and infrastructure are operating optimally and securely. These highly trained technical experts are always available live from 8:00 a.m. to 6:00 p.m. ET, Monday through Friday. We also offer on-call support through 9:30 p.m. ET during the week.



The Monitoring Console display provides a continuously updated view of measurements performed for all monitored servers, sites, transactions and devices.



Flexible warning and error thresholds can be set for any of the values monitored by ServerAgent. Receive immediate notification about critical servers, processes and user-defined items.

The Server Monitoring Detail Report (not shown) provides a graphical overview of all monitored values, as well as a history of measurements captured at each interval.