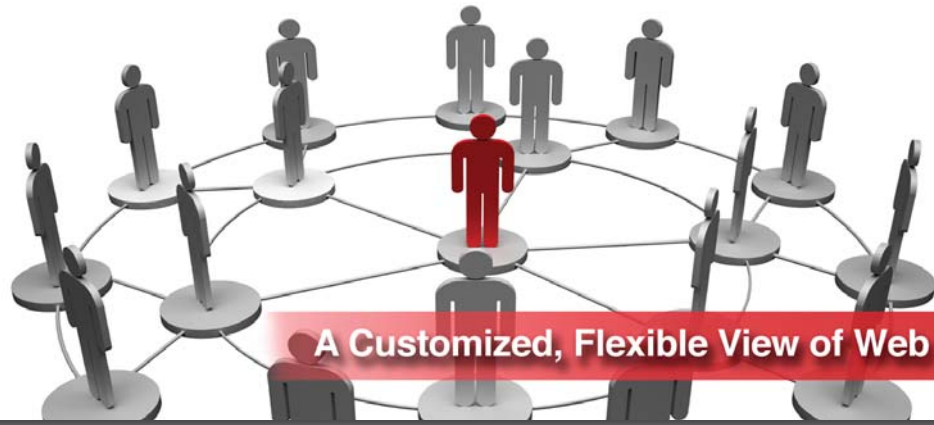


# DATA SHEET

*InSite by AlertSite*



**A Customized, Flexible View of Web Performance**

**Gain a data center perspective on Web performance and availability.**

**Compare internal and external performance.**

**Diagnose issues faster with a flexible viewpoint.**

**Obtain objective real-time data.**

Diagnose performance issues quickly with InSite by AlertSite®, Your Very Own Monitoring Station...In a Box. Providing a 360-degree perspective, InSite enables you to monitor both inside and outside of your firewall.

From your own data center, InSite can measure the functionality of internal network, back office and CRM applications, giving you a customized vantage point on your Web performance and availability.

InSite can help you quickly understand whether Web site slowdowns or performance glitches are due to internal system networking problems, internal network bottlenecks or issues stemming from further upstream on the Internet.

When deployed at a client's place of business, InSite provides objective performance and availability data that can be measured and used to manage SLAs against perceptions.

InSite provides a critical dimension to your perspective on enterprise-wide Web performance and availability.

InSite is a hardware solution coupled with robust online tools that allow you to quickly locate the source of performance issues, both inside and outside of your firewall.

InSite is available in two versions:

- InSite "micro-appliance"—a small, portable and lightweight unit that is environmentally friendly. Supports up to 25 monitors at once.
- InSite 1U Data Center Server—our flagship model that supports up to 100 monitors concurrently.

## The Value of Perspective

Selecting your point of view, you acquire specific insight with InSite by AlertSite®.

## 360-degree Perspective

With InSite installed at your data center, you can compare metrics measured from inside and outside your network to determine the location of slow downs and performance problems. By comparing these measurements, you gain a holistic view of your environment, enabling a quicker diagnosis of problems and more precise insight into your ongoing Web performance and availability.

## Resolve Issues Faster

Problems with internal applications can trigger significant bottlenecks in your business' operations. InSite provides you with the specialized monitoring capacity to ensure that internal network applications, such as accounting and inventory programs, are performing at optimum levels.

## Obtain Objective Client Data

By deploying InSite at the physical location of a client, you can discover precisely how your Web applications and pages are performing from the perspective of the client. Should issues arise regarding your Web performance and availability, InSite provides objective data by which to manage perceptions and confirm performance levels at specific locations.

## InSite with DéjàClick Technology

With InSite, you get DéjàClick™, the industry's most powerful and sophisticated Web transaction monitor. DéjàClick, with AlertSite's proprietary TrueUser™ Technology, records and plays back all user interaction on your Web site. Following users' click streams, it automatically creates scripts to continually test your site from wherever you choose to deploy InSite.

In addition, with AlertSite's proprietary TrueScreen™ Technology, DéjàClick tracks and records all user interaction with Flash media objects, including clicks, drags, keystrokes, and mouseovers. InSite supports up to 100 monitors at once.

## Unparalleled Service and Support

AlertSite is a leading provider of Web performance measurement, systems monitoring and security vulnerability scanning products that ensure a customer's critical Web-based services are always available and running at peak performance. AlertSite services benefit all types and sizes of businesses and organizations.

Founded in 1998, AlertSite maintains over 50 global monitoring stations in highly qualified data centers on every continent except Antarctica. Our global network monitors the availability and performance of your Web site, Web-based applications and transactions wherever they are operating across the globe.

AlertSite performance advisors provide the industry's most responsive customer service, making sure that your systems and infrastructure are operating optimally and securely. These highly trained technical experts are always available live from 8:00 a.m. to 8:00 p.m. ET, Monday through Friday.